

# Agecko UK Limited Privacy Policy



We are Agecko UK Ltd, and we offer Total Waste Management solutions for our customers. Thanks for taking the time to find out a little more about how we'll collect and protect your personal data.

This privacy policy sets out how Agecko uses and protects any information you give us when you visit our website and upholds the rights you have as a data subject under the General Data Protection Regulation.

At Agecko, we're committed to ensuring that the privacy of all our customers is always protected. We'll never ask you for information we don't need when providing the service requested.

From time to time we may change this page to reflect the updates we make to continually protect our customers' personal data. Make sure you check back here from time to time to make sure you're still happy with our policy. This policy is effective from 01/05/2018.

## Information we collect

There are some pieces of information we'll need to collect from you to be able to understand your needs when you first get in touch with us. These will be:

- Your name
- Your email
- Your phone number
- An overview of the service you'd like from us
- Non-personal Data (IP Address, Domain Hierarchy)

Once we've got a basic understanding of what your needs are, we'll ask for more specific details to help us provide the service you've requested. This can include:

- Business name
- Business address
- Business Activities (to include SIC Code)
- Business Account Details
- Any other relevant information we require to provide the service

Providing us with this information is part of a contractual requirement with us. We can't help you reduce your carbon footprint, whilst saving you money on your monthly waste bill, without it!!

## Agecko UK Ltd

Newton House, Birch Way, Easingwold Business Park, Easingwold, York YO61 3FB  
Tel: 01347 821086  
email: [info@agecko.com](mailto:info@agecko.com)



## What do we do with that information?

We'll use that information to understand your needs and to provide you with a high-quality service. In particular, we'll use the information you provide us with:

- To create a planned schedule of work and service price
- For internal record keeping and analysis
- To improve our services
- To make you aware of other services we can provide or other content we think you would be interested in

We'll never sell, distribute or lease your personal information to third parties unless we have your consent to do so. Occasionally, we might need to speak to one of our contacts about your specific waste requirements. We will not do so without first alerting you and receiving your consent to share the necessary information with these third parties.

## Security measures

Ensuring your data remains safe is our top priority and we have high quality security measures in place. We work hard to maintain the physical and digital protection of your data, ensuring that access is restricted to only those who need that information to be able to successfully complete their work.

If it is necessary for us to share your personal information with third parties and we have your consent to do so, we'll make sure your data is protected during the transfer.

## Controlling your personal data

We know that there are times you might want to withdraw your consent and to have us stop processing information about you. Though we'd be sad to see you go, we'll respect your wishes and securely remove your personal information from our database.

You can withdraw your consent for us to store your personal data at any time. Just email [info@agecko.com](mailto:info@agecko.com) or send a letter to Agecko UK Ltd, Unit 1, Newton House, Birch Way, Easingwold Business Park, YO61 3FB.

We retain your personal information for as long as is necessary to provide the services to you and others, and to comply with our legal obligations. After this point, if you have not come back to us for additional services, we'll remove you from our database. Before we do so, we'll be in contact to let you know what's happening and offer you the option to remain on our system.

You can request access to the details we hold about you under the Data Protection Act 1998. If you would like a copy of that information, please write to: Agecko UK Ltd, Unit 1, Newton House, Birch Way, Easingwold Business Park, YO61 3FB.

Should this information be incorrect or incomplete, please inform us as quickly as possible so that we can amend it. To do so, you can write to the above address, or email [info@agecko.com](mailto:info@agecko.com).

If you have reason to complain about the way in which we collect, analyse or store your personal data, you are able to lodge a formal complaint with our supervisory authority as outlined in the General Data Protection Regulation.

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## Cookies and Web Analytics

Agecko UK Ltd use “cookie” technology to track or record information about our website visitors and to allow you to share our website with your online social networks. This is not “personal information” and is used purely to assist you the user to use our site effectively and for us to track hits and page visits.

Cookies are a small piece of data sent from the website and stored in a user’s web browser while a user is browsing the website. When the user browses the same website in the future, the data stored in the cookie can be retrieved by the website to notify the website of the user’s previous activity. They do not contain personally identifiable data.

### This website uses the following cookies:

The website is built on WordPress, which uses cookies. These allow the interactive parts of the website to work effectively.

Google analytics cookies – to monitor how our website is used by visitors and how they arrived here. The social buttons for Twitter, Facebook, LinkedIn, Google+1 embedded within the website may also set or retrieve cookies on your machine if you are logged in to these websites or have previously downloaded cookies controlled by these sites. There are other links to social sites which allow you to share content you like from this site. We do not control any of these sites and we suggest you check the privacy and cookie policy of your chosen social site before actively submitting details.

You may turn off the use of cookies in your browser. More information about cookies and how to turn them off in your browser settings at [www.allaboutcookies.org/manage-cookies/](http://www.allaboutcookies.org/manage-cookies/)

### Links to other websites

We may, from time to time, link to other websites from our own if we think that they’d be interesting or relevant to you. However, once you leave the Agecko website, we won’t have any control over what you will find there. We are not responsible for the protections and privacy of any information you submit while visiting external pages. Please exercise caution and consider the privacy policy of the website in question before providing any personal data.

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